



COMMONWEALTH of VIRGINIA

Department of Medical Assistance Services

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September 18, 2015

Dear Medicaid Long-Term Care Providers:

The Department of Medical Assistance Services will be conducting Question and Answer sessions for all participating long-term care providers and their billing staff. These sessions will focus on the implementation of the patient pay claims processing changes effective with claims with dates of service on or after 10/1/2015. These Q&A sessions are recommended for all nursing facility, hospice and PACE providers as well as Home and Community-Based Services providers, especially those who provide personal care, private duty nursing and adult day health care to members in the EDCD and Tech waivers. Providers should review the Medicaid Memo issued September 2, 2015 (go to <https://www.virginiamedicaid.dmas.virginia.gov/wps/portal>) and the WebEx recorded training Patient Pay Claims Processing Changes Effective October 1, 2015 posted September 17, 2015 prior to the Q and A session. The recorded presentation may be accessed by going to <https://dmas.webex.com/mw0401sp13/mywebex/default.do?siteurl=dmas> and clicking the link for 'Recorded Sessions' on the upper left side of the screen.

The Q&A sessions will be via WebEx. Online Medicaid training registration can be accessed at <http://dmasva.dmas.virginia.gov/>. On the right hand menu click the Upcoming Training Events link. Open the **Q&A – Patient Pay Claims Processing Changes** training letter and select the link given that corresponds with the session you wish to attend. The links will open the WebEx registration page to the training scheduled for that day and time. Each participant's name and valid email address will be required for registration. Once registration is approved, you will receive a confirmation email with all of the training details. The number of participants allowed in each session is limited. Once a session is full, additional registration requests will be waitlisted. Waitlisted individuals will be registered if a confirmed participant cancels. If you do not receive the confirmation email please call (804) 371-6327 or 225-4578.

We look forward to your participation in our Medicaid WebEx. If you have any questions regarding these sessions, please email us at providertrainingregistration@dmas.virginia.gov or call (804) 225-4578 or 371-6327.

Department of Medical Assistance Services

Question and Answer Sessions Patient Pay Claims Processing Changes

Registration Links

Wednesday, October 1, 2015, 11:00 am – 12:00 pm – Go to <https://dmas.webex.com/dmas/k2/j.php?MTID=ta68f78c6e4f8e46e249c422925b16c34> and register.

Thursday, October 5, 2015, 1:00 pm – 2:00 pm – Go to <https://dmas.webex.com/dmas/k2/j.php?MTID=t62d6f5432b0bd9c7d0fce68309a7bd8a> and register.